

About the Service

- Before the merger of StaRT and MAX, the term Dial-A-Ride meant two different things, with different people eligible to ride.
- The Dial-A-Rides are open to the public and are intended to move people within a community
- The Shuttles are open to the public and are intended to move people between rural communities
- Shuttle services greatly overlap with fixed-route local and intercity connector route services

Public Comments

- Long travel times on board the vehicle – customers have noted they have been on the bus for over an hour, some as long as an hour and a half
- Customers are being dropped off or picked up late – some customers have missed medical appointments or are late for work
- Scheduling appointments is difficult – long hold times of 10 to 15 minutes

Opportunities

- Right size services for the population size and transit demand
- Align zones to reflect travel patterns, such as between Newman and Patterson
- Work with human service agencies and organizations to provide transportation where more appropriate
- Pilot same-day trip scheduling

Riverbank Dial-A-Ride Proposed Changes

- Where it runs: No changes
- When it runs: Add Sundays
- Other changes: N/A

Oakdale Dial-A-Ride Proposed Changes

- Where it runs: No changes
- When it runs: Add Sundays
- Other changes: N/A

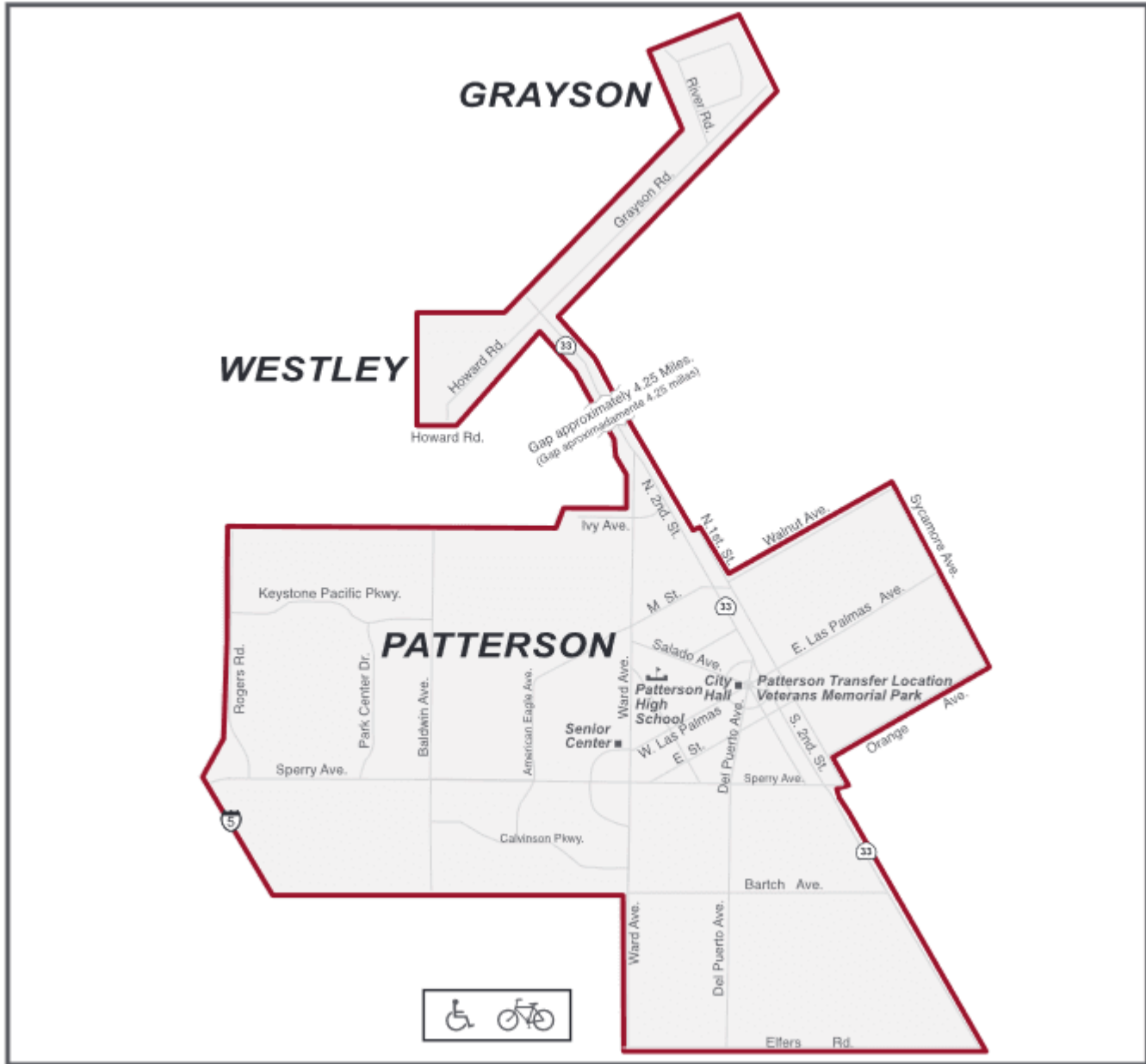
Patterson Dial-A-Ride Proposed Changes

- Where it runs: Service to Westley and Grayson would be discontinued; however, Route 40 would continue to provide service to these communities. Patterson would be served by the Newman Dial-A-Ride.
- When it runs: Add Sundays
- Other changes: N/A

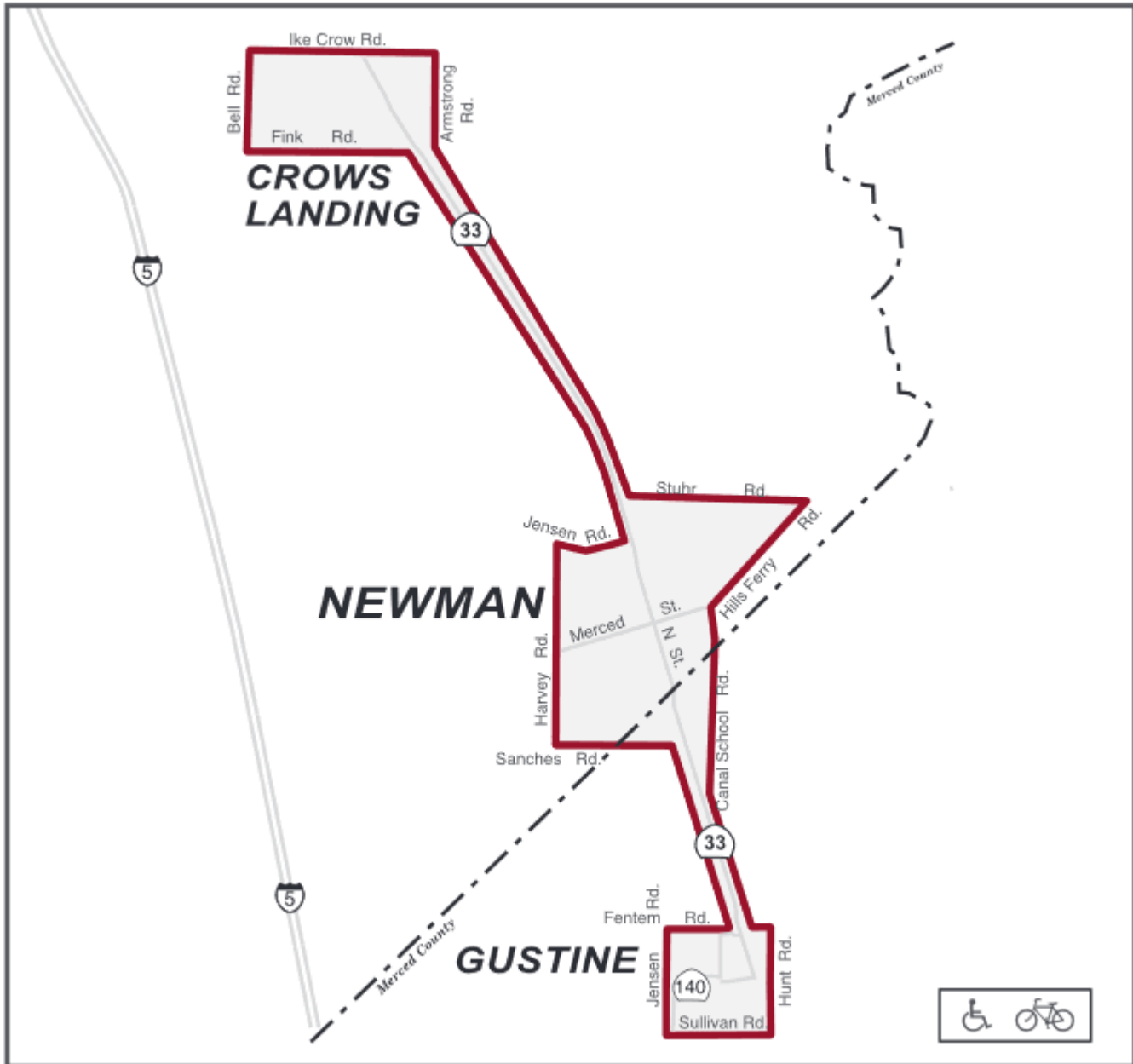
Newman Dial-A-Ride Proposed Changes

- Where it runs: New service area would be Patterson to Newman, including Crow's Landing.
- When it runs: Add Sundays
- Other changes: N/A

Existing Patterson Dial-A-Ride Service Area



Existing Newman Dial-A-Ride Service Area



Proposed Patterson-Newman Dial-a-Ride

